

MOKSHA

Returnform

1. Please complete this form We ask that you complete this form when returning your online order and attach it to your return. Please sign and date the return form.	2. Pack the items Please ensure that you enclose the items you wish to return with the form and pack them properly.	3. Return shipment Return shipping costs shall be covered by the customer. The shipping of incorrectly sent or defective items shall be covered by Moksha. Please contact us at unter hello@moksha-dress.com .	4. Adress: MOKSHA DRESS Wiebke Sye Lehmbek 7 24794 Borgstedt Germany Please put Sendername and adress as well.
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Invoicenummer:

Invoice Date;

Order ID

Returns

Item	Discription	Size	Color	Error Code/Reason

Error Code	01 - Different than shown 02 - Does not fit - too big 03 - Does not fit - too small	04 - Not as described 05 - Wrong item 06 - Damaged/incorrect	07 - I do not like it 08 - I don't want the item after all 09 - Not satisfied with the quality
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Invoicenummer:

Invoice Date;

Order ID

Replacement

You would like to receive a replacement item? Please provide more detailed information here. Information on items, sizes, colours and availability can be found online. Please remember to write neatly and sign and date this form.

Item	Discription	Size	Color	Reason

Return address

Replacement items will be sent to the address of your original order. Please fill in the fields below if you wish your replacement items to be sent to a different address. Any difference in your favour will be credited to your original payment medium. You are responsible for the cost of return shipping.

Company

Adress/Street/Number

Name, Surname

PostalCode/City

Email

Country

1. Moksha Dress offers a full refund for unworn, unwashed, undamaged or defective merchandise within 20 days of purchase and with presentation of the original receipt and tags on the garment.
 2. Return shipping costs are the responsibility of the customer. The return costs of incorrectly sent or defective items will be borne by macarons. Please contact us at hello@moksha-dress.com
 3. Please ensure that the return is securely packaged. Preferably in the original packaging.
 4. When shipping, please choose an option with tracking and insurance. Please understand that lost envelopes or packages are non-refundable.
 5. Items purchased from our retail partners cannot be returned to Moksha Dress
- Any questions, don't hesitate to contact us!